



Appendix A - Quality Policy Statement

DFB-POL-01

It is the policy of Dellner Ferrabyrne to consistently meet customer requirements and expectations, enhancing their satisfaction with our products and overall service, as well as achieving applicable statutory and regulatory requirements and incorporating failure prevention whilst ensuring safety aspects are evaluated in our products and services. This is achieved by operating all of our processes under controlled conditions.

This policy is deployed through our Quality Management System (QMS) that has been established, documented and implemented to fully conform to ISO 9001, IRIS ISO 22163:2017, RISQS and applicable law (statutory) and regulatory requirements.

The QMS is maintained and continually improved through the setting, monitoring and reviewing of our quality objectives, data analysis, internal auditing, disciplined problem solving, corrective and preventive actions, physical and human resource requirements and management review. Changes in the governing standards and regulatory/contractual requirements are assessed and incorporated on an ongoing basis and cascaded throughout the business.

When requested via contractual agreements, copies of our policies, policy manual and any specific documentation shall be released. These shall only be released as 'uncontrolled copies'.

Our personnel are provided with instruction to assure their understanding of the company quality policy and training/coaching to enable them to competently carry out their work. They are given access to quality management system documentation and are made aware of relevant procedures and/or job instructions. They are motivated to understand and achieve quality objectives, to make continual improvements and to appreciate the consequences for the customer of any non-conformities to quality requirements.

We are committed to maintaining and developing close relationships with customers and supply chain partners, including customer designated sources. This includes where product is transferred on a temporary or permanent basis. We strive to meet the expectations of other interested parties which includes affording access by customer and/or regulatory authorities' representatives to our quality management system and records in accordance with contractual requirements.

We are committed to satisfying Customer needs throughout the whole-life cycle of the product in accordance with contractual requirements.

Our Quality Policy and QMS have been established by our Senior ('Top') Management and are subject to regular management reviews to guarantee continuing suitability, efficiency and effectiveness. The policy is communicated throughout our organisation along with the importance of meeting statutory and regulatory requirements.

Signed – Jeron Cain
Managing Director

Date: 10th December 2024

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Approvals for
Policies December 2024

Issue 10 – no changes



Policies KPIs Top
Management Meeting

Issue 11 – change of name, Top Mgt approval.

Issue 12 – annual policy review. Minor update to align with ISO22163 requirements.



JT changes to org DC - Organisation
chart Review of PolChart with Authoriti



AJ Review of
Policies.msg



KP Review of
Policies.msg

Issue 13. – annual review. Change of owner, change from TS22163 to ISO22163. Changes agreed at Top Mgt Mtg, 3rd December 2024